

INSURESHIELD® SHIPPING INSURANCE HOW-TO GUIDE

FREQUENTLY ASKED QUESTIONS



HOW DO I REQUEST INSURANCE FOR MY SHIPMENT?

 You must declare a value when processing your shipment. See examples of where to declare in each system on the next page.

UPS.com CampusShip WorldShip ShipStation



HOW DO I DETERMINE ADEQUATE VALUE AND COVER MY COSTS?

 You should declare the invoice value of your sold goods.



HOW WILL I BE BILLED?

 Most customers will be billed by UPS. Insurance services fees will be noted as "declared value" line items on your UPS invoice.



WHAT DO I DO WHEN I HAVE A CLAIM?

 To get started with a claim for an insured package, click on the online claims portal link found on page 3 and follow the instructions in this guide.
 Be sure to save this link for all future claims on insured packages.



WHAT IS MY MAXIMUM INSURED VALUE PER PACKAGE?

We offer up to \$70,000 on UPS Next Day Air®
packages and up to \$50,000 on other packages
unless stated otherwise on your insurance
policy declarations page.



HOW DO I GET HELP?

 For claims inquires with insured packages, please call 1-877-263-8772.

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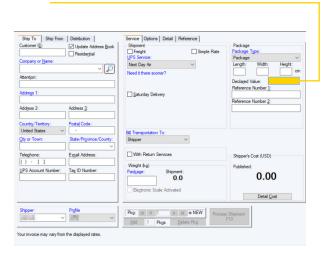
NEXT



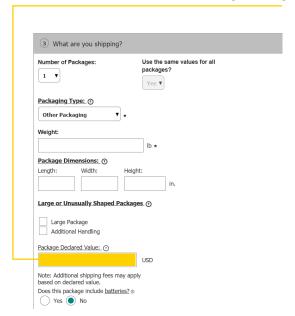
HOW TO DECLARE VALUE

You can easily declare value on shipments on a variety of shipping platforms.

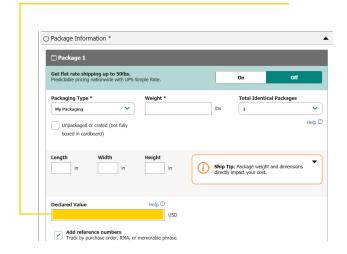
Where to declare value on **WorldShip**



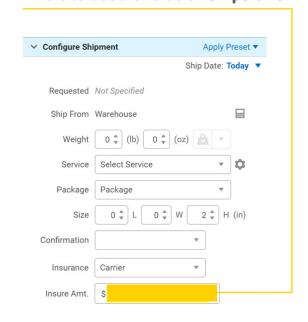
Where to declare value on **CampusShip**



Where to declare value on **ups.com**



Where to declare value on **ShipStation**®



If you use a third party shipping system, refer to that company's guide on how to enter "declared value".